

October 15, 2024

Dear Brothers,

We are excited to announce that Alpha Gamma Rho will be transitioning from *OmegaFi* to *ChapterSpot* as our member database platform. We have heard of your concerns and acknowledge the need to provide better tools and resources to enhance your member experience. We empathize with our chapters and understand this is another shift in how to manage chapter information, but we are fully committed to making this transition smooth and painless. *ChapterSpot* offers integrated solutions that will help our brothers to become more connected and efficient. *ChapterSpot* is a product of the enormously successful business software company, *SalesForce*.

ChapterSpot is the most innovative and visionary technology provider in the fraternal market and will bring together all of our current resources into one platform. Member and chapter information/updates, AGRconnect resources, learning modules, chapter billing, Educational Foundation lifetime giving, and chapter fund information will all be available in ChapterSpot. This was not possible in one portal prior to ChapterSpot.

Enhanced and transparent communication with our membership will be a key focus during this transition to *ChapterSpot*, with regular updates provided to help navigate this transition. Over the next several months, we will be hosting Town Hall sessions and training opportunities, sending step-by-step instructions, sharing crucial dates for chapters, and establishing support channels to ensure a smooth and successful adoption to *ChapterSpot*. The AGR Home Office and *ChapterSpot* staff will be available to answer your questions moving forward.

Please be on the lookout for some further chapter specific details and dates to be sent out later this month. Should you have any questions, please send them to chapterspot@alphagammarho.org

Fraternally,

Rex Martin CEO Alpha Gamma Rho Fraternity